

dog info

Dog's Name: Breed:

Color/Description: Age: Weight:

Male or Female? Spayed/Neutered? Date of Birth (if known):

How does your dog get along with other dogs?

people info

Human #1 #1 Cell Ph:

Human #2 #2 Cell Ph:

Street Address: #1's Work:

City, State, Zip: #2's Work:

Home Phone: #1's Email:

What is your occupation? #2's Email:

What is your partner's occupation?

Emergency Contact (if we cannot reach you): Name & Phone:

Who else is authorized to pick up and drop off your pet here? (ID will be required to insure your dog's safety).

vet info

Vet Name: Phone:

Does your dog have any pre-existing medical conditions or allergies we should be aware of? (please describe):

Is your dog on any medication?

Dosage: How many times per day?

food info

What brand of dry food does your dog eat? How much per serving?

What brand of canned food does your dog eat? How much per serving?

How many times per day is your dog fed? Feeding Notes:

Please continue to page two....



Monster Mutt LLC

297 warren street brooklyn ny 11201 718•858•9028 fax 718•858•3663 www.monstermutt.com

behavior

What does your dog REALLY like? (biscuits, raw hides, belly rubs, walks, fetch, tug, whatever):

What does your dog NOT like? (strangers, nails clipped, being alone, loud noises, thunder storms, other dogs, etc):

Has your dog ever been to another cage free day care facility? Yes No

If yes, which one(s) and when?

Do you use the public dog runs in any of the city parks? Yes No

If yes, which one(s) and when?

What kind of dogs does your dog like? (breed, size, temperament, gender):

What kind of dogs does your NOT dog like? (breed, size, temperament, gender):

How does your dog like people? Strangers?

Is this dog crate trained? (is your dog comfortable sleeping in a crate or cage?) Yes No Don't Know

Can your dog lie on a towel or blanket without ingesting it? Yes No

Has your dog ever bitten another dog? (please describe the incident, use a separate piece of paper if you need more space):

Has your dog ever bitten a human? (please describe the incident, use a separate piece of paper if you need more space):

NOTE: For the previous two questions, please let us know, no matter how minor you think the incident may have been. It will help us to make sure your dog is happy and safe.

Has your dog ever shown signs of food or possession aggression toward any humans or animals in your household?

Yes No If yes please describe:

What else would you like us to know about your dog?

How did you hear about Monster Mutt? please circle one: Phone Book/Yellow Pages Internet/Web Page Flier/Advertisement Friend/Referral? (if so please tell us who so we can thank them)



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MONSTER MUTT LLC RULES & POLICIES (REVISED Oct. 2009)

PICK UP/DROP OFF POLICY: Monster Mutt LLC's business hours are posted on the front door. You must pick up your pet by no later than the posted closing time. **No exceptions.** If you have not picked up your dog by the posted closing time, you will be charged for a night of boarding and you can pick up your dog on the following day. If you do not pick up your pet by 10am the following day, you will be charged for another day of daycare. All dogs coming in to board must arrive 1 hour before closing time.

BOARDING/SLEEPOVERS: The fees for boarding ("sleepovers") are based on any overnight period up to a 24 hour period. After the 24 hour period normal daycare charges apply (for example, if you drop your dog off at 10am on Friday and pick up your dog at 7pm on Monday, you will be charged for boarding for Friday, Saturday and Sunday and then for daycare from 10am-7pm on Monday). On the last day of boarding you have a 2 hour grace period from the end of the 24 hours.

RESERVATIONS: We REQUIRE reservations in advance for boarding and daycare. ALL requests for reservations & cancellations must be made via email to reservations@monstermutt.com or monstermutt@monstermutt.com. We will email back to confirm your reservation within 4 hours if you email us during business hours or we will reply by 12n the next day if you email after we are closed. If you do not receive a confirmation in that time frame feel free to call us to follow up. The only exception is if you would like to make a same day reservation. If so, just phone in on the morning you'd like your dog to come in and if we still have openings we will be happy to accommodate you.

CANCELLATIONS: All reservations must be cancelled via email AT LEAST 24 hour in advance of your dog's scheduled arrival. Otherwise you will be charged for the visit. If it is a daycare reservation, you will be charged for the day. If it is a boarding reservation, you will be charged for one night of boarding.

HOLIDAYS AND HOLIDAY WEEKENDS: To book your dog's holiday reservation you will be asked to complete a holiday confirmation form. This form must be completed at the time that your request the reservation. Then you will need to provide a NON-TRANSFERRABLE, NON-REFUNDABLE \$100 deposit (which will apply to your final bill) at least 14 days before your dog's scheduled arrival. Should you cancel or not honor your reservation once you have paid this deposit you will forfeit the deposit.

PAYMENT: Payment in full is required BEFORE your pet leaves our facility. We accept Visa, MasterCard, American Express and cash. *Please bring your card to be swiped when you pick up your dog.*

COLLARS AND LEASHES: All dogs MUST wear a FLAT COLLAR with proper ID tag, rabies tag and NYC dog license while in Monster Mutt LLC's facility. Also, if we are walking your dog outside of our facility or transporting your dog anywhere outside of our facility, we will make every effort to use the leash and collar with which you provide us. However, if Monster Mutt LLC determines that your pet will be handled and transported more safely while employing the use of another type of leash or collar, including but not limited to a gentle leader head collar, halti, choke chain, pinch collar, or 6' leather lead, we reserve the right to employ the use of such an item.

DOG TRAINING CLASS REGISTRATION: Full payment is due the FIRST day of class. Upon registering for class you will be asked to guarantee your dog's spot in the class and if you should not bring your dog to class your card will be charged a NON-TRANSFERRABLE, NON-REFUNDABLE \$100 cancellation fee. *Please bring your card to the first class to be swiped.* All seminars must be paid for in advance to guarantee your dog's place in the designated seminar and that payment is NON-REFUNDABLE & NON-TRANSFERRABLE.

ABANDONMENT POLICY: If your dog is left for more than 72 hours past the scheduled date of pick up, without receiving payment and clear information as to what the new date of pick up will be, the animal will be considered abandoned. In such case, the animal shall become the property of Monster Mutt LLC and we will do as we see fit with the animal, in our sole discretion and at no liability to us, at your sole expense.

UNACCEPTABLE ANIMALS: Monster Mutt LLC reserves in its sole discretion the right to refuse to accept, or to reject upon acceptance, any dog who we believe would not safely integrate with the rest of the animals, or who we believe does not have an appropriate temperament to integrate into our environment. This includes, but is not limited to, aggressive, anti-social, overly active, overly anxious or physically ill dogs.

VACCINATIONS: All dogs are required to be fully vaccinated pursuant to NYC & NYS law (against distemper, parvo, rabies and bordetella) and provide proof thereof. We require a printout from your vet, which you can either bring in to us or have the vet fax directly to us. It is your responsibility to make sure that your pet continues to be fully vaccinated per NYC law while visiting Monster Mutt LLC & you are required to provide us with updated vaccination records for your pet, each time they are vaccinated.

FLEA PROTECTION: All dogs must be wearing flea protection (during all months that the temperature remains above 32 degrees fahrenheit), in the form of a topical liquid, such as Advantage or Frontline. Flea collars are NOT acceptable. If your dog contracts fleas while at Monster Mutt LLC, Monster Mutt LLC is not responsible because proper flea protection is your responsibility.

VETERINARY CARE: Monster Mutt LLC will use our best efforts if your pet becomes ill or injured. We will try to contact you and/or your vet immediately. If that is not possible, and we deem it necessary, we will seek immediate medical attention for your pet, at your sole expense, from the most readily available certified veterinarian. By signing below, you authorize Monster Mutt LLC and its representatives to act "as owner", at your sole expense, in the case of medical necessity.

MEDICATION: If your dog is boarding with us, please be sure to provide us with a sufficient supply of your dog's medication (and a little extra in case your trip gets extended) and proper instructions on how to administer it. For regular daycare clients we can also keep medication on hand if a mid-day dose is required.

FOOD & FEEDING: We strongly suggest that you provide food for your dog. This allows your pup to maintain a consistent diet and avoid any unpleasant stomach upset. If you choose not to provide food, Monster Mutt LLC will gladly provide a top of the line, normal dog food, for a nominal surcharge of \$3/day; if your dog requires special food for a sensitive stomach the charge is \$5/day. For dogs that are boarding, we recommend that you provide slightly more than sufficient food for the duration of your dog's stay (in case you get caught out of town).

SPAY/NEUTER & IN SEASON FEMALES: All dogs over the age of 7 months must be spayed or neutered unless otherwise specified. Monster Mutt LLC does NOT accept any in season females. Should your dog be in season and inadvertently becomes impregnated, Monster Mutt LLC shall not be liable for any resultant litter, illness or medical expenses, or otherwise.

By signing below, I certify to Monster Mutt LLC agree to comply with all of Monster Mutt LLC's Rules & Policies, which I acknowledge having read and fully understood. I certify that I am the owner of this animal and I am authorized to make decisions about my animal's health and safety. This Agreement contains the entire agreement between the parties. All terms and conditions hereof shall be binding upon the successors and assigns of the parties.

Agreed & Accepted,

Signature

Date

AUTHORIZATION, ACKNOWLEDGEMENT AND WAIVER

- 1.) If, in my absence, my pet should be injured or ill or is otherwise deemed by Monster Mutt LLC to require immediate veterinary care, Monster Mutt LLC is authorized to consult with my veterinarian for treatment and guidance. If my veterinarian is unavailable, Monster Mutt LLC is authorized to utilize the services of any other reputable veterinarian. I understand that I am responsible for any charges with respect to such veterinary care.
- 2.) I have read and understood the Rules and Policies of Monster Mutt LLC, and I ensure the discipline and comportment of my dog in accordance with those Rules and Policies. I understand that Monster Mutt LLC reserves the right to refuse the admittance to and/or use of its facilities of ANY dogs who, in Monster Mutt LLC's sole unfettered determination, are not appropriate animals to participate in the activities available at Monster Mutt LLC, including but not limited to dogs that act aggressively, are undisciplined, evidence inappropriate behavior or who may otherwise be a danger to themselves or other animals or persons.
- 3.) I acknowledge that dogs are encouraged to socialize and exercise at Monster Mutt LLC and understand that injuries, either to dogs, owners or their guests, might reasonably be foreseen to result from the playing that may occur at or around Monster Mutt LLC. I agree for myself, my employees, my invitees (including but not limited to anyone I authorize to pick up or drop off my dog) and my guests to assume the risks and hazards that might reasonably be expected to arise from such use and the presence of animals. I agree that Monster Mutt LLC, its principals and its employees, shall not be responsible for injuries to others (or their pets) who may be injured by my dog or by my acts or omissions or the acts or omissions of my guests, employees and invitees, and I shall indemnify Monster Mutt LLC, its principals and its employees, for any and all costs, damages, claims or expenses (including reasonable attorneys' fees) that may result therefrom. With respect to myself, my employees, my guests and my invitees, I shall hold Monster Mutt LLC, its principals and its employees, harmless from and I shall indemnify Monster Mutt LLC, its principals and its employees, for any and all costs, damages, claims or expenses (including reasonable attorneys' fees) that may result from our use, or the use by our dog, of Monster Mutt LLC's facilities, including, without limitation, incidents associated with the walking or the transporting of our dog outside Monster Mutt LLC's facilities.
- 4.) I attest that my dog is fully vaccinated against Rabies, Distemper, Parvo & Bordetella and I will make sure that I continue to vaccinate my dog in accordance to NYC & NY State laws against these illnesses and provide Monster Mutt LLC with a certificate verifying the updates of these vaccinations. If, for whatever reason, either by neglect or design, I do not vaccinate my dogs against these illnesses, despite the fact most veterinarians recommend that dogs vaccinated regularly, I take full responsibility for any consequence to my animal and/or myself and/or any other animal and/or person. If my dog is a puppy, I understand that most veterinarians recommend that puppies not be exposed to other dogs until they have had at least two, if not all three sets of puppy vaccinations. By allowing my dog to be at Monster Mutt LLC for daycare, boarding, training, grooming or any other reason, without being fully vaccinated, I take full responsibility for any consequence to my animal and/or myself and/or any other animal and/or person. I hold Monster Mutt LLC, its principals, agents and employees, harmless for any illness my pet may contract as a result of exposure to other animals, people or the facility at Monster Mutt LLC.
- 5.) I attest to the fact that my dog is using flea protection and to the best of my knowledge my dog does NOT have fleas. If I am mistaken and an my dog does have fleas or gets fleas due to lack of flea protection or just due to exposure to other dogs, I take full responsibility for any consequence to my animal. I hold Monster Mutt LLC and the owner(s) of the infesting dog, together with their principals, agents and employees, harmless and indemnify for any resulting flea infestation/or complications and/or illness resulting from infestation while my animal is in Monster Mutt LLC's care.
- 6.) I attest to the fact that to the best of my knowledge my dog is NOT in heat. If I am mistaken, and an unwanted pregnancy results, I take full responsibility for any and all consequence to my animal. I hold Monster Mutt LLC and the owner(s) of the impregnating dog, together with their principals, agents and employees, harmless and indemnify them for any resulting pregnancy and/or complications and/or illness resulting from such pregnancy while my animal is in Monster Mutt LLC's care.
- 7.) I waive trial by jury of any and all issues arising in any action, proceeding or otherwise between me, my guests, employees and invitees, and Monster Mutt LLC, its principals and employees, upon, under, or in connection with this Authorization, Acknowledgment and Waiver, and my use and the use by my pet of Monster Mutt LLC's facilities.
- 8.) I understand that Monster Mutt LLC's cancellation policy requires a NON-REFUNDABLE & NON-TRANSFERRABLE deposit (which will apply to your final bill) for boarding during designated Holidays & Holiday Weekends.
- 9.) I agree to pay Monster Mutt LLC's reasonable attorneys' fees and all costs and other expenses incurred in any collection or attempted collection (whether or not litigation is actually commenced by Monster Mutt LLC) relative to the obligations assumed by me under this Agreement.
- 10.) By signing below, I certify to Monster Mutt LLC the accuracy of all information given about my dog and agree to comply with all of Monster Mutt LLC's Rules & Policies, which I acknowledge having read and fully understood. I certify that I am the owner of this animal and I am authorized to make decisions about my animal's health and safety. I specifically further represent that my dog has not been exposed to rabies, distemper or other disease within a thirty (30) day period prior to being left for boarding, daycare, grooming, training or bathing.
- 11.) This Agreement contains the entire agreement between the parties. All terms and conditions hereof shall be binding upon the successors and assigns of the parties.

By signing below, I acknowledge that I have read and accept the terms described above.

Client Signature: _____

Date: _____